



IDAHO FIRST BANK®

PEOPLE FIRST. COMMUNITY FIRST.

## *Protect Your Account from Unauthorized ACH Credits*

At Idaho First Bank, your security is our top priority. That's why we're reaching out to inform you about a concerning fraud trend which has recently impacted some of our customers. While this is not directly linked to our bank, we want to empower you with knowledge to safeguard your account.

Fraudsters are increasingly using unauthorized ACH credits to test the legitimacy of accounts, followed by initiating unauthorized ACH debits.

To protect yourself, we urge you to remain vigilant and keep an eye on your account activity. Here's what you can do:

1. **Monitor Your Account:** Regularly review your account statements, transaction history, and online banking activity for any unfamiliar or unauthorized ACH credits.
2. **Report Suspicious Activity:** If you notice any unauthorized ACH credits or suspect fraudulent activity on your account, please contact us immediately.
3. **Enable Alerts:** Take advantage of our account alert features to receive notifications for any unusual activity on your account. This can help you detect and respond to potential threats promptly.
4. **Secure Your Information:** Protect your personal and banking information from falling into the wrong hands. Avoid sharing sensitive details online or over the phone unless you're certain of the recipient's legitimacy.

By staying informed and proactive, you can help us safeguard your financial well-being.

If you have any questions or concerns regarding account security or suspicious activity, don't hesitate to contact us at (866) 634-2760.